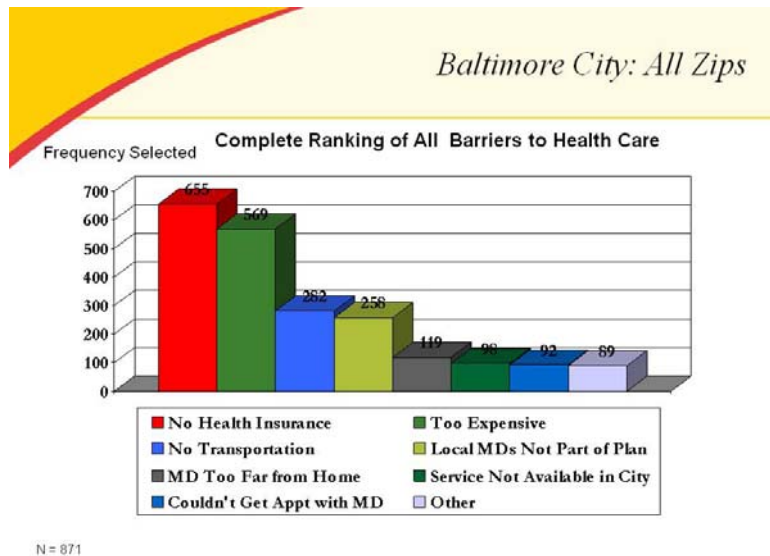Lack of health insurance was universally the number one barrier cited by respondents across all zip codes.

Response to Findings
FY 2013 Community Benefit Priorities & Implementation Plan

Key findings from all resources noted were used as a framework to develop Maryland General Hospital's community benefit initiatives for FY 2013. These are closely aligned with several of the key priority areas for *Healthy Baltimore 2015* to support city-wide efforts to improve health status.

1. *Promote Access to Quality Care*
   ➤ Transportation – To help increase our patients' access to health care, the hospital employs two full-time drivers to pick-up and drop-off patients who cannot get to the hospital otherwise. If the drivers are not available, the hospital will provide bus tokens and cab fare for those who are in need.

   ➤ Charity Care & Patient Financial Counseling - Provide dedicated staff to assist uninsured patients with obtaining insurance coverage or exploring flexible payment options.

   ➤ Community Health Education Center – free screenings for blood pressure, glucose, cholesterol, pregnancy, and prostate to be provided on-campus and at community events throughout Baltimore.

   ➤ Improve access to health information via community-wide distribution of the *Health Beat* newsletter, and offering community-based presentations by MGH physicians and subject-matter experts.

   ➤ MGH Point of Contact Breast Cancer Intervention Program – free breast cancer screening supported by a grant from the Susan G. Komen Foundation.

2. *Decrease Smoking and Drug/Alcohol Abuse*
- ➢ Partner with American Cancer Society *Freshstart* program to offer a Smoking Cessation Counseling Program to the community.

- ➢ Partner with the Baltimore City Police Department's DARE Program to present health-related consequences of drug and alcohol abuse to middle-school youth. Schools include:
  - ▪ Eutaw Marshburn
  - ▪ Furman Templeton
  - ▪ Booker T. Washington
  - ▪ Mt. Royal Middle School

3. *Decrease the Spread of HIV and Other SexuallyTransmitted Diseases*
- ➢ Distribution of condoms and educational materials through the Community Health Education Center, Institure of Human Virology (IHV) Clinic, Women's Health Service, and the Linden Medical ambulatory sites (Armory Place, Bolton Hill, Heritage Crossing)

- ➢ Offer free HIV testing through CHEC the IHV Clinic

4. *Diabetes Management and Prevention*
- ➢ Offer free glucose screenings

- ➢ Offer diabetes education to include:
  - ○ a comprehensive self-management program
  - ○ group individual assessment
  - ○ blood glucose monitoring and management
  - ○ diabetes support groups

- ➢ Partner with the American Diabetes Association to bring programs to the community.

Maryland General Hospital will promote our key initiatives to the community via various communications vehicles, including but limited to *Health Beat*, our community newsletter, the hospital's internet site, electronic display boards on the hospitals campus, and distribution of information at community events and at our ambulatory practice sites. Progress will be tracked and reported to the Community Benefit Committee on a quarterly basis.

Baltimore City Community Health Needs Assessment

Help us build a healthier Baltimore by taking our Community Needs Assessment Survey. This information will help to provide much needed outreach and wellness programs in the area, keeping you and your family as healthy as possible. The results from this survey are confidential

The survey is also available online. If you would like to take the survey online, please go to:
http://www.surveymonkey.com/s/YBZV2RW

1. What is your ZIP Code? _____

2. What is your age range>

☐ Under 18 years
☐ 19-24 years
☐ 25-30 years
☐ 31-40 years

☐ 41-50 years
☐ 51-60 years
☐ 61-65 years
☐ Older than 65 years

3. What is your race/ethnicity
☐ African American
☐ Asian/Pacific Islander
☐ Caucasian

☐ Hispanic
☐ Other: _____

4. What do you believe to be the biggest health problems in Baltimore City today? (Please check all that you think apply)

☐ Heart Disease
☐ Cancer
☐ Diabetes/ Sugar
☐ Asthma/ Lung Diseases
☐ Smoking/ Drug and Alcohol Use
☐ Mental Health issues (depression, anxiety)
☐ Dental health (tooth decay, cavities)
☐ High Blood Pressure/Stroke

☐ Traffic Accidents
☐ Injuries
☐ Overweight/ Obesity
☐ Access to health care/ No health insurance
☐ HIV
☐ Sexually Transmitted Diseases
☐ Sudden Infant Death Syndrome (SIDS)
☐ Other

If you checked "Other," please tell us what you think:

_____

_____

5. What do you think are the problems that keep you or other Baltimore residents from getting the health care they need? (Please check all that you think apply)

☐ No health insurance
☐ Too expensive/can't afford it
☐ Couldn't get an appointment with my doctor
☐ No transportation

☐ Doctor is too far away from my home
☐ Service is not available in the city
☐ Local doctors are not on my insurance plan
☐ Other

If you checked "Other", please tell us what you think:

_____

6. Do you have any ideas or recommendations to help decrease the health problems in the city or to solve the problems with access to health service?

_____

_____

Thank you for your help in our review of the city's health status and the unmet health needs of the city.